



Captiva Collection Warranty Information

- The manufacturer warrants to the original end consumer or laminate flooring panels ("panels"), for 25 years from the date of the purchase, that: the decor surface of the panels will not wear through.
- The panels will not fade from sunlight or normal artificial lighting.
- The panels will resist stains.
- The panel joints will remain secure after installation.
- The panels are free from manufacturing defects.
- This limited warranty is made subject to the following conditions:
- The laminate flooring panels must be properly installed in accordance with laminate flooring installation instructions, and must be used only for indoor areas according to their utility rating.
- This limited warranty does not cover negligence, improper installation or maintenance, insufficient protection, improper alterations to the original materials, insects, severe accidents, exposure to extreme heat, burns, fire, natural disasters or Acts of God.
- The surface wear is readily visible, i.e. a minimum of one square inch, and is not the result of sand or other abrasive materials.
- The surface wear or damage is not the result of abuse, improper care and maintenance, sliding furniture or heavy objects across the floor without proper protection, severe impact, scratching, cutting, or chemical damage.
- This limited warranty applies to water damage from normal household spills when removed **promptly**. This limited warranty specifically excludes water damage from standing water, urine or other corrosive liquids, excessive subsurface penetration or moisture emissions from concrete, leaking pipes or faucets, leaking appliances such as but not limited to washing machines, dishwashers, and refrigerators, hydrostatic pressure, flooding, natural disaster, or Acts of God.
- This limited warranty does not cover mouldings or accessories.
- This limited warranty only covers the original materials purchased.
- Laminate flooring panels installed with any manufacturing defect are not covered by this limited warranty. Any known manufacturing defect must be reported prior to product installation, or under any circumstance, no longer than thirty(30) days after the date of purchase to be covered under this limited warranty. Any such defective material will be replaced at no additional cost to the customer. Any damage that occurs during shipping is the responsibility of the shipping company.
- Any claim under this limited warranty shall be made by contacting your retailer within thirty(30) days after the defect is detected.
- Proof of purchase with the date of purchase must be presented with the claim.
- This limited warranty covers the repair or replacement, at the manufacturers option, of the affected laminate flooring panels. If repair is not commercially practicable, or the design or model line that is claimed for is no longer available, the manufacturer will replace the affected materials with another design or model line of equal value.
- This limited warranty is not transferable, and extends only to the original end consumer.
- The above constitutes the customer's sole and exclusive remedy for claims under this limited

warranty. This limited warranty constitutes the entire agreement between the parties.

Disclaimer of Warranty

- This limited warranty does not create for or impose upon the manufacturer any obligations or liabilities arising from any other warranties, express or implied, including merchantability or fitness for a particular purpose. The manufacturer shall not be liable to the customer or any other person for and incidental, special, or consequential damages, and disclaims liability for breach of any other express implied warranties with respect to this product. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages, so the foregoing exclusion or limitation of incidental or consequential damages may not apply. This limited warranty gives the customer specific legal rights. Such rights may vary from one jurisdiction to another.